Advocates' Communication Meeting Summary The Colorado Department of Health Care Policy and Financing The Division for Intellectual and Developmental Disabilities

August 22, 2014 10:30am-12:30pm

OMNI Institute, The Logan Building: 899 Logan Street, 6th Floor, Denver, CO 80203

Community Invitees Present:	State Staff Invitees Present:	
Cassidy Dellamonache	Adam Tucker - DIDD	
Carol Meredith	Joanne Svenningsen - DIDD	
Harriet Austin	Michele Craig - DIDD	
Grace Ormsby	Lauren Stanislao - DIDD	
Hanni Raley	Roberta Aceves - DIDD	
Heidi Haines		
Julie Farrar		
Kasey Daniel		
Lisa Franklin*		
Mary Glatz		
Sam Ormsby		
Sue Fager		
*Attended by Phone		

Agenda Item	Status/Decisions Made	Assignments/Commitments
Purpose of the Meetings	The purpose of the meeting is to ensure ongoing, transparent, and collaborative communication between the Division for Intellectual and Developmental Disabilities (DIDD) and the advocacy stakeholders	
I. Introductions and Review of last month's meeting summary	 Everyone introduced themselves. Summary not reviewed in the interest of time. Contact Joanne Svenningsen with questions or concerns about the content of the July 2014 meeting summary. Purpose of the meeting read; staff acknowledged that meeting of late had been a forum for the dissemination of information from the Department, and expressed a desire to allow more time for discussion. 	Questions about the summary or the meeting: Joanne Svenningsen 303-866-5161 Joanne.svenningsen@state.co.us 1570 Grant Street, Denver, CO 80203

	 Staff reiterated Department commitment to the meeting as a forum for the collaborative engagement of issues that impact clients and advocates. 	
II. Consumer Direction III. New Business A. NCI Update	 advocates. The Department is targeting July of 2015 for the rollout of CDASS in the SLS Waiver. Attachments include an overview of the efforts since 2008 to implement CDASS, a prospective, twelve-month implementation timeline, and a service comparison of IHSS, Family Caregiver, and CDASS. Staff are taking the time to evaluate all steps with a critical eye to ensure a timely and successful implementation, particularly around IT and claims payment. Staff welcome feedback about the distributed materials and are available to answer questions and clarify impacts. Communication about the roll out will happen via the Advocates' Communication Meeting and Communication Brief. NCI Update The Department has completed its first year of NCI. The Department extends thanks to the clients and families, case managers, case management directors and all the other people who helped, as the first year was extremely successful. The staff at NCI are analyzing Colorado's first year data and will provide the outcomes to the State of Colorado by spring 2015. Colorado is beginning year two and staff are excited to get it underway. Division staff will begin conducting the face-to-face interviews with clients starting in January 2015. The Division will launch its first round of mail out surveys for families and guardians. Please let families and advocates know that they can expect to start receiving mail in surveys this fall. Individuals/families selected will be done so randomly. All who are selected are encouraged to respond to ensure their voice is heard. Department staff will be using the contact information on the BUS to send the mail out surveys and claims data, while the client face-to-face 	Questions or comments about CDASS in SLS: Roberta Aceves 303-866-5145 roberta.aceves@state.co.us 1570 Grant Street Denver, CO 80203 Questions about NCI: Yasmin Gardner 303-866-5150 Yasmin.Gardner@state.co.us 1570 Grant Street, Denver, CO 80203
	 data will be pulled out of the MMIS. If requests for updates to contact information is being requested by Case Managers, it may be driven, in part, by NCI. 	

B. Family Caregiver	Family Caregiver – Provider Training and Outreach	Questions about Family Caregiver and
– Provider	Mary Glatz proposed, and offered to participate in, a partnership	Human Rights Councils for CCBs,
Training and	between the Department and families to help improve provider	Supported Employment, and the
Outreach	training around the Family Caregiver model.	Dental Benefit:
	Ms. Glatz suggested that families could help provide sensitivity and	
	diversity training for providers.	Michele Craig
	Attendees shared that the Peer-to-Peer model was discussed at the	303-866-5147
	CLAG.	Michele.Craig@state.co.us
	Barbara Ramsey has previously stated support for the idea and staff assignments will be made to support these efforts.	1570 Grant Street, Denver, CO 80203
C. Human Rights	Human Rights Council Roles & Responsibilities	
Council Roles &	Attendees expressed concern about lack of clarity around procedures	
Responsibilities	for the Human Rights Councils across the state and that they've fallen	
	out of sync with the initial intent behind their creation.	
	Attendees shared personal experiences about situations where there's	
	been a lack of focus on positive behaviors, and that off-list meds and	
	decisions of the HRCs remain in client records indefinitely.	
	Staff will take concerns back and initiate Technical Assistance and	
	communication with the CCBs regarding the HRCs and their roles.	
	Staff will follow up at the September meeting.	
D. Supported		
Employment	Supported Employment	
	Group Supported Employment up to 26%, Individualized Employment	
	up to 9.6%.	
	Staff are working to provide more specialized services for individuals	
	like the work done by the Employment Coaches that helped Nick	
	Roussos write the children's story "Helping in Action."	
	Rates for services can be a challenging issue, although DVR is	
	working to raise its rates.	
	Michele Craig and Scott D'Leroy with DVR are traveling around the	
	state to all catchment areas to provide technical assistance and build	
	relationships, as well as clarify how the systems operate together to	
	support employment initiatives. All visits should be completed in	
	September.	
E. Dental Benefit	Dental Benefit	
	More information forthcoming regarding State Plan rates for clients on	
	the DD and SLS Waivers.	
	the DD and SES Warvers.	

F.	Moving the
	Meeting to HCPF
	and September
	meeting

- Clients and CCBs should continue to use the existing system for service delivery until formal communication is sent via communication brief.
- The focus of all implementation efforts is the preservation of continuity of care.

Moving the Meeting to HCPF and September meeting

- There have been issues for attendees on the phone participating in the Advocates' Communication Meeting, which limits off-site participation since it can be difficult to hear, but OMNI provides free parking at a convenient location.
- HCPF, located at 303 E. 17th Avenue, has rooms with microphones and speakers that amplify the sound for those in the room and those on the phone.
- Moving the meeting to HCPF would require attendees to pay for parking.
- Staff will check on room availability with microphones and Heidi Haines will research whether the Arc of Colorado could act as a "Parking Sponsor" for the meeting.
- The ultimate decision of where the meeting is held rests with the group members themselves.

G. Sibling Respite & Youth Day Services: CES Waiver

Sibling Respite & Youth Day Services: CES Waiver

- Public Comment on the removal of Sibling Respite in the CES Waiver closed Wednesday, August 20, 2014; communication brief issued July 9, 2014.
- The removal of Sibling Respite from the CES Waiver also removed the provision of care and supervision of a child while the parent works or seeks employment.
- The Youth Day Services benefit provides care for youth between the ages of 12 and 18 for that purpose.
- Public Comment on the new benefit started August 30th and ends September 11, 2014.
- Sheila Peil is the contact for the CES Waiver and Public Comment regarding the renewal.

Questions about relocating the Advocates' Communication Meeting to HCPF:

Joanne Svenningsen

303-866-5161

<u>Joanne.svenningsen@state.co.us</u> 1570 Grant Street, Denver, CO 80203

For Questions about the Children's Extensive Support Waiver:

Sheila Peil

303-866-5156
Sheila.Peil@state.co.us
1570 Grant Street, Denver, CO 80203

	Level Education
I.	Home and
	Community

H. SIS and Support

SIS and Support Level Education

- Staff continue to work on training materials that will first be reviewed by the Advocates' Communication Meeting group before distribution or mass dissemination.
- A further update will be provided at the September meeting, as well as metrics around reviews performed.

Community Based Settings Transition Plan

Home and Community Based Settings Transition Plan

- CMS issued a final rule regarding HCBS in January that went into effect on March 17, 2014.
- The Department has until March 17, 2015 to submit a transition plan regarding the changes it will make across its waivers to meet the setting requirements outlined in the rule.
- Should a waiver amendment be submitted for any of the Department's waivers between March of 2014 and March of 2015, a "clock" starts and the Department must submit a transition plan within 120 days of submission of the waiver amendment(s).
- The Department must submit an amendment to four of the LTSS Waivers by the end of December (EBD, SCI, BI, and CMHS).
- A Communication Brief regarding the need for a transition plan and public comment sent August 6, 2014.
- The Department will be submitting its transition plan to CMS on September 30, 2014.
- The proposed transition plan outlines the Department's process and timelines for working with all stakeholders, providers, and interested parties to implement the changes.
- Related materials from Brief attached to packet for today's meeting.
- Comment being collected in reference to the federal rule regarding settings that went into effect on March 17, 2014.
- The Department has a draft of the large statewide transition plan available for public comment from August 10th to September 10th. The plan will be posted on the Department's website here: http://www.colorado.gov/cs/Satellite/HCPF/HCPF/1223894303509.
- The Department continues to maintain a draft of the waiver amendments (including transition plans) for public comment, which runs from August 20th to September 19th. The plan is posted on the Department's website here:

http://www.colorado.gov/cs/Satellite/HCPF/HCPF/1223894303509

For questions about the SIS/Support Level Process:

Lori Williams

303-866-5160

<u>Lori.Williams@state.co.us</u> 1570 Grant Street Denver, CO 80203

Questions about the HCBS Transition Plan:

Adam Tucker

303-866-5472

Adam.Tucker@state.co.us
1570 Grant Street, Denver, CO 80203

III. Updates on Division	HCBS Conference	
Business A. HCBS Conference	 Department staff will be attending the national HCBS conference near Arlington, VA from September 15-18, 2014. Brittani Trujillo and staff from HCBS Strategies will be presenting on the process being used in Colorado for the selection/development of a new ULTC 1002. Tool. 	
B. HB 14-1051 – Developmental Disability Services Strategic Plan	 HB 14-1051 – Developmental Disability Services Strategic Plan The Division continues to seek input from this group on reaching out to stakeholders, as well as high level topic areas for the Strategic Plan. More information regarding the process is forthcoming, although a listening log will be created and maintained. Submitted comments collected via listening logs will be a part of the final report. The Division is working to engage a vendor to draft the plan. As details are solidified, they will be communicated via communication brief and at this meeting. Any ideas or feedback on the preparation of the Strategic Plan or outreach efforts should be provided directly to Emily Blanford. 	Questions about the HB 14-1051 Strategic Plan: Emily Blanford 303-866-5141 Emily.Blanford@state.co.us 1570 Grant Street, Denver, CO 80203
C. Staffing Updates D. Personal Care in the State Plan	 Staffing Updates Kristie Braaten, the enrollment coordinator, is leaving the Department. Please direct any questions regarding enrollments to Lauren Stanislao until the position is filled. Personal Care in the State Plan The Initial reading for the benefit and the benefit coverage standard was presented at the July Medical Services Board where a number of concerns were raised by stakeholders. At this time, the previously communicated implementation timeframe of September has been put off, with a planned implementation of the first of the year. The Department intends to present the rule for 2nd reading within the required 180 day timeframe. The Department continues to work through operational concerns and will communicate a firm implementation date as those issues are worked through. 	Questions about enrollments: Lauren Stanislao 303-866-2684 Lauren.Stanislao@state.co.us 1570 Grant Street, Denver, CO 80203 Questions about Personal Care in the State Plan and its impact on the DIDD Waivers: Sheila Peil 303-866-5156 Sheila.Peil@state.co.us 1570 Grant Street, Denver, CO 80203

E. Budget &	Budget, & Enrollments	Questions about Budget & Enrollments:
F. Community Transition Metrics	 The Expenditure Table provides the FY 2013-14 expenses for the entire year. The total expenditures were \$487,309 over the appropriation, with the CES Waiver underspent by \$3m and the DD Waiver overspent by \$5m, although the number of children served in CES is double from last year. The Enrollment Table shows the greatest increase in enrollments in DD, with SLS experiencing a lot of churn as clients take slots on the DD Waiver. The CES Waiver is seeing the slowest amount of change since November, but total enrolled is still nearly twice what it was last year. 	Emily Blanford 303-866-5141 Emily.Blanford@state.co.us 1570 Grant Street, Denver, CO 80203
	 Community Transition Metrics Slides distributed, but reviewed quickly in the interest of time. A more comprehensive review of the slides will be done at the September meeting, along with a discussion about the work being done by the HB 14-1338, Regional Center Task Force 	Please contact Barbara Rydell with questions about transitions to the community from the Regional Centers: Barbara Rydell 303-866-5157 Barbara.Rydell@state.co.us 1570 Grant Street Denver, CO 80203
V. Adjournment	The next meeting will be September 26, 2014 from 1030AM-1230 PM at the OMNI Institute.	